

OPE-113

RESPONSE UNDER 37 C.F.R. 1.116 EXPEDITED PROCEDURE **EXAMINING GROUP NO.: 2141**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

A. DUTRA, ET AL.

Serial No.: 09/677,604

Filed: October 3, 2000

SYSTEM AND METHOD FOR

MANAGING COMPLIANCE WITH SERVICE LEVEL AGREEMENTS

Corres. and Mail

Art Unit: 2141

Examiner: YUSSUF, Sajid

AMENDMENT AFTER FINAL REJECTION

Mail Stop: AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

AUG 1 6 2004

Technology Center 2100

Sir:

In response to the final Office Action mailed on June 16, 2004, please amend the aboveidentified application as follows:

No extension of time or other fees are believed to be due, except as detailed in the attached documents. However, any extension of time necessary to prevent abandonment is hereby requested, and any fee necessary for consideration of this response is hereby authorized to be charged to Deposit Account Number 50-1390.

Amendments to the Claims: begins at page 2 of this paper.

Remarks: begin on page 13 of this paper.

AMENDMENT TRANSMITTAL LETTER (Small Entity) Applicant(s): A. DUTRA, ET AL.						Docket No. OPE-113			
		g Date r 3, 2000	Examiner YUSSUF, Sajid				Group Art Unit 2141		
Invention 1 STETEM AND METHOD FOR MANAGING COMPLIANCE WITH SERVICE LEVEL AGREEMENTS RECEIVED AUG 1 3 2004									
To the Assistant commissioner for patents: Technology Center 2100 Transmitted herewith is an amendment in the above-identified application. Small Entity status of this application has been established under 37 CFR 1.27 by a verified statement previously submitted. A verified statement to establish Small Entity status under 37 FR 1.27 is enclosed. The fee has been calculated and is transmitted as shown below.									
CLAIMS AS AMENDED									
	CLAIMS REMAINING	HIGHEST #	NUMBE	R EXTRA		RATE		ADDITIONAL	
	AFTER AMENDMENT	PREV. PAID FOR		PRESENT				FEE	
TOTAL CLAIMS	32 -	39 =		_	X	\$9.0		\$0.00	
INDEP. CLAIMS	6 -	6 =		0	X	\$42.	.00	\$0.00	
Multiple Dependent Claims (check if applicable)								\$0.00	
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT								\$0.00	
 No additional fee is required for amendment. □ Please charge Deposit Account No. in the amount of A duplicate copy of this sheet is enclosed. □ A check in the amount of to cover the filing fee is enclosed. ☑ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-1390 A duplicate copy of this sheet is enclosed. ☑ Any additional filing fees required under 37 C.F.R. 1.16. □ Any patent application processing fees under 37 CFR 1.17. □ Dated: August 13, 2004 Wan-Ching Yen Montfort									
SHAW PITTMAN LLP 1650 Tysons Boulevard McLean, VA 22102				I certify that this document and fee is being deposited on with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.					
Customer No. 28970 cc:					Signature of Person Mailing Correspondence				
				Typed or Pri	nted	Name of	Person	Mailing Correspondence	